

### **CHANGES in THE DERMATOLOGY OUTPATIENT PLANS EITHER MADE BEFORE or FOLLOWING A MEETING ON MARCH 25TH WITH SYLVIA CRAVEN (head of estates) and other MANAGEMENT COLLEAGUES, CONSULTANTS, NURSES and 4 PATIENT PANEL REPRESENTATIVES**

1. The theatre and laser areas have been moved from the top floor (of the wing adjacent to the likely new Dermatology outpatients) to the ground floor. Because of the layout of CHA, which is on a slope, although the main outpatients and theatre/laser areas are both on the ground floor, the areas are separated by one floor. However this move is a very good move as it does put the two distinct parts of the department much closer together
2. The consulting rooms for the patients have been significantly modified to the benefit of patients in that the majority of them will have an adjacent consulting room and examination room. This will allow most patient to get undressed with dignity in the adjacent examination room while at the same time that Doctor can interview another patient. The door between the consulting and examination room is relatively soundproof
3. We are pleased to hear that there will be one more theatre
4. The paediatric waiting room and paediatric consulting rooms are no longer on the main hospital corridor. They have been moved into the major part of the outpatient department
5. A much more appropriate area has been provided for medical student teaching. This was very much needed since from next year there will always be 8 medical students in the department at any one time. On the whole we as patients are very happy to be seen by medical students but do not like to be kept waiting unnecessarily. Furthermore it is possible that by the major teaching room there will be a room in which a patient could be "undressed", but in a dressing gown waiting to be seen by the students